



NATIONAL LIBRARY OF SOUTH AFRICA

228 Johannes Ramokhoase Street
Private Bag X397
Pretoria
0001

5 Queen Victoria Street
Cape Town
8001

TERMS OF REFERENCE FOR PURCHASING REGISTRATION SYSTEM

CLOSING DATE: 31 MARCH 2025

TIME:11H00

NB: All proposal/quotation must be submitted to Quotations@nlsa.ac.za, kindly note that failure to submit via this email address will result in your proposal /quotation being rejected and disqualified.

1. BACKGROUND

- 1.1 The National Library of South Africa, hereafter referred to as NLSA, is a world-class African National Library and Information Hub. The NLSA is responsible for collecting, recording, preserving, and making available the national documentary heritage of South Africa. The NLSA promotes awareness, appreciation, and access to published documents, nationally and internationally, and in doing so contributes to the development and prosperity of South Africa. The NLSA has campuses in Pretoria and Cape Town
- 1.2 The National Library of South Africa (NLSA) wished to appoint a service provider to supply books

2. SCOPE OF WORK

The NLSA seeks to appoint a service provider to development registration platform for enrolling book clubs to participate at the National Funda Mzansi Championship. The System must be able to do the following:

- Record book clubs per provinces

- Allow book clubs to register in multiple languages and categories of interest
- Allow the data base to be retrieved and compiled in an alphabetical order per province.
- Allow book club to rectify errors in early registration.
- Restrict duplication.
- Allowed access to the data base using unique generated password.
- Be available offer support and fix technical glitches.
- Allow more than 10 administrators to access the database.

The system should have the following capabilities:

Security Requirements

2.1 User Authentication

- Provincial Groups: Only authorized provincial representatives (team leaders, coordinators) can sign up and register teams.

2.2 Role-based Access Control (RBAC)

- Provincial Administrators: Can manage provincial team registrations, assign participants to events, and monitor competition progress.
- Judges/Reviewers: Can access competition submissions, provide scores, and comment on entries.
- Observers: Public-facing individuals who can view results, rankings, and other non-sensitive content.

2.3 Data Encryption

- SSL/TLS: All data transmitted between participants, administrators, and servers should be encrypted using SSL/TLS protocols to prevent eavesdropping.
- Secure Data Storage: Store user data, competition entries, and other sensitive content in secure cloud-based systems or databases that comply with privacy regulations.

2.4 Protection Against Cyber Attacks

- DDoS Protection: Implement DDoS mitigation strategies (e.g., Cloudflare, AWS Shield) to ensure platform availability during peak usage.

- Bot Prevention: Use CAPTCHA or reCAPTCHA for verifying that actions on the platform are being performed by humans, especially during registration and submission processes.
- Vulnerability Scanning: Regularly scan the platform for security vulnerabilities, apply patches, and keep the system up-to-date.

3. NLSA'S RIGHTS

- 3.1 The NLSA is entitled to amend any RFQ conditions, RFQ validity period, RFQ terms of reference, or extend the RFQ's closing date, all before the RFQ closing date. All Bidders, to whom the Bid documents have been issued and where the NLSA has a record of such Bidders, may be advised in writing of such amendments in good time and any such changes will also be posted on the NLSA's website under the relevant Bid information. All prospective Bidders must, therefore, ensure that they visit the website regularly and before they submit their Bid response to ensure that they are kept updated on any amendments in this regard.

4. DURATION OF THE PROJECT

- 4.1 The appointed service shall make an undertaking that the work shall be completed within 30 days after issuing the Purchase Order.

5. CONDITIONS OF RFQ

- 5.1 The NLSA reserves the right not to accept the lowest proposal.
- 5.2 The NLSA reserves the right to appoint one or more Bidders.
- 5.3 The NLSA reserves the right not to award the contract.
- 5.4 The NLSA reserves the right to have any documentation submitted by the successful Bidder checked or inspected by any other person or organisation.
- 5.5 The General Conditions of Contract will apply to this Bid.
- 5.6 The NLSA will not be held responsible for any costs incurred by the Bidder in the preparation and submission of the Bid.
- 5.7 The Bidder may be required to prepare for a possible presentation should the NLSA require such and the Bidder shall be notified thereof in good time before the actual presentation date. Such presentation may include a practical demonstration of products or services as called for in this Bid.
- 5.8 No upfront Payment will be made by NLSA.
- 5.9 The quotations shall remain valid for 60 days and may be extended at the discretion of the NLSA.

6. EVALUATION CRITERIA

6.1 Only those service providers who responded exactly as per the title as requested above NLSA shall be considered.

7. PRE-EVALUATION

7.1 Fully completed SBD 4, and SBD 6.1 forms.

7.2 All bidders must be registered on the National Treasury Central Supplier Database

8 PRICING

8.1.1 Provide a detailed quotation as per the required title.

8.1.2 Preference Point System

In terms of Regulation, 5 of the Preferential Procurement Regulations of 2022/23, Gazette Number 47452 dated 4 November 2022 about the Preferential Procurement Policy Framework Act, 2000 (Act 5 of 2000) responsive bids will be adjudicated by the State on the 80/20-preference point in terms of which points are awarded to bidders based on :

- The bid price (maximum 80 points)
- Specific Goals (maximum of 20 points):

$$P_s = 80 \left(1 - \frac{P_t - P_{\min}}{P_{\min}} \right)$$

P_s = Points scored for price of tender under consideration.

P_t = Price of tender under consideration; and

$P_{\min}$ = Price of lowest acceptable tender.

8.1.3 Bid price

The following formula will be used to calculate the points out of 80 for price in respect of an invitation for a tender, inclusive of all applicable taxes.

8.1.4 Specific Goals (maximum of 20 points): -

20 points for 100% Black-owned companies,

10 points if the company is not 100% black-owned.

The Central Supplier Database report will provide evidence of Black Ownership status.

9. ENQUIRIES

All enquiries regarding this RFQ must be directed to the SCM Office:

For any bid-related enquiries, please send them to the following email address, quoting the Bid Number and Bid Description as a reference; Judy.Moshige@nlsa.ac.za and Quotations@nlsa.ac.za or 012 402 3017